

### Indira Naidoo-Harris, mpp

Halton

FOR IMMEDIATE RELEASE

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### Ontario Improving Care for Patients with Greatest Needs in the Mississauga Halton LHIN

Community Initiative Focuses on Coordinated Care, Reducing Hospital Admissions

Ontario is working together with local health care teams in Halton Hills to provide better, more efficient, and more personalized care for seniors and patients with complex medical conditions.

Standing inside Georgetown District Hospital, Halton MPP Indira Naidoo-Harris announced a new initiative, Halton Hills Health Link, which will focus on delivering better care to the five per cent of patients with the highest needs. These patients often suffer from multiple, complex conditions, and account for two-thirds of Ontario's health care dollars. The MPP was joined by Halton Hills Mayor Rick Bonnette Denise Hardenne (HHS President and CEO), Graeme Goebelle (LHIN Board Chair), Kiran Cherla (Halton Hills FHT), and Kate Power (CEO, Links2Care).

The Halton Hills Health Link provides patients with better care through individual care plans and co-ordinated support from a tightly knit team of providers that include doctors, nurses, specialists, hospitals, home care, long-term care and community agencies. They work together to develop solutions that address each patient's specific needs.

Members of the Halton Hills Health Link include:

- Halton Hills Family Health Team Co-lead
- Links2Care Co-lead
- Acclaim Health and Community Care Services
- Alcohol, Drug, Gambling Assessment, Prevention and Treatment (ADAPT)
- Bennett Health Care Centre
- Community Care Access Center -Mississauga Halton (MH CCAC)
- Canadian Mental Health Association Halton (CMHA – Halton)
- Canadian Red Cross Peel Region
- Halton Community Legal Services
- Halton Healthcare Services Georgetown (HHS)

- Halton Multicultural Council
- Halton Region, Public Health Department
- Halton Region, Paramedic Services
- Halton Regional Police Services
- Hope Place Centres
- North Halton Mental Health Clinic
- Summit Housing and Outreach Programs (SHOP)
- Town of Halton Hills Hillsview Active Living Centre
- Young's Pharmacy



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Providing better care for seniors and patients with complex conditions supports <u>Ontario's Action</u> <u>Plan for Health Care</u>. It is also part of the Ontario government's four part economic plan to build Ontario up by investing in people's talent and skills, building new public infrastructure like roads and transit, creating a dynamic, supportive environment where business thrives and building a secure savings plan so everyone can afford to retire.

### QUOTES

"Ontario continues to integrate and improve access to health care — making health care more accessible and providing the kind of high needs continuous care in their homes and communities that works best for patients. We're focusing on ways to provide seniors and patients with high needs with continuous care in their homes and prevent avoidable hospital admissions." — Dr. Eric Hoskins, Minister of Health and Long-Term Care

"These new initiatives will make it easier for seniors and patients with complex conditions to get the care they need. Health providers in Halton Hills are working together to improve patient outcomes for those who need care the most."

— Indira Naidoo-Harris, MPP, Halton

"The Halton Hills Family Health team is proud and honoured to be a co-lead for the Halton Hills Health Link - an innovative, collaborative solution to the health and social needs of the most complex patients in our community. With the support of multiple agencies and associations within the community, and in particular, our co- lead partner Links2Care, we are excited to be engaged in the process of bringing additional resources to help the community of Halton Hills with care coordination."

— Dr. Kiran Cherla, Halton Hills Family Health Team

"Links2Care is delighted to work with the Halton Hills Family Health Team as we build the Halton Hills Health Link. We have 17 enthusiastic collaborating partners that include Halton Healthcare Services, the Mississauga Halton CCAC, Halton Region Public Health, mental health and addictions agencies and even Halton Regional Police, Paramedics, and Young's pharmacy. We are committed to providing better coordination of care for people with complex medical conditions to achieve better health outcomes and better value for Ontario."

— Kate Power, Chief Executive Officer, Links2Care



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"The Mississauga Halton LHIN appreciates the very active and consistent participation from the large and diverse committed group of partners including health care, social services, legal and law enforcement that form the Halton Hills Health Link. Health Links are helping the system run more efficiently and making access easier, particularly for patients with complex conditions." — Graeme Goebelle, Board Chair, Mississauga Halton Local Health Integration Network

### **QUICK FACTS**

#### **Health Links**

- Health Links have expanded to 67 in communities across Ontario.
- A study found that 75 per cent of seniors with complex conditions who are discharged from the hospital receive care from six or more doctors.
- In order to establish a Health Link, strong representation from local primary care providers and the Community Care Access Centre is required.

#### **LEARN MORE**

- Ontario's Action Plan for Health Care
- <u>Health Links</u>.
- <u>A short video that explains Health Links</u>

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