

# BlindSquare FAQs

## What is BlindSquare?

BlindSquare is the world's most widely used accessible GPS app developed for people who are blind, deafblind, or partially sighted. Paired with third-party navigation apps, BlindSquare's self-voicing technology delivers detailed points of interest and intersections for safe, reliable travel both outside and inside.

## The user guide says the BlindSquare app is available for iPhone 4+ and iPad 3G. Is it available for any Android devices?

BlindSquare is not currently available for Android devices, which is very common for accessibility apps. Currently more than 80 per cent of smartphone users who are blind or partially sighted choose Apple devices because of the built-in accessibility features of these devices.

## What Apple devices are compatible with BlindSquare?

BlindSquare has a few baseline requirements, each of which is met by current iOS technology. All models of the iPhone starting with the iPhone 5 support BlindSquare.

- **IPhones:** iPhone 5 to current models
- **iPad:** all iPad 3 and onward; all iPad Airs and iPad Pro models
- **iPad Mini:** all models
- **iPods:** not compatible

## What other requirements does my device need to have?

BlindSquare requires access to the Internet, GPS, and Bluetooth (when you're within a Beacon positioning system). To use BlindSquare and access all of the tools, your iOS device must have Wi-Fi or 3G data, Bluetooth, and camera functionality.

## How does the app work with VoiceOver?

The app uses Siri to command it, alongside haptic and touch controls. It is completely accessible for users who are blind or partially sighted and can even be used via a braille reading device by people who are deafblind.

## Where can I download the app?

If you don't have either the free BlindSquare Event app or the paid BlindSquare app on your iPhone, you will need to download at least one version to access BlindSquare app.

[Select this link to download the BlindSquare Event app for free.](#) [Select this link to download the paid BlindSquare app for \\$39.99.](#) When using either version of the app, make sure you enable "share location" and Bluetooth.

## **What's the difference between BlindSquare and BlindSquare Event?**

BlindSquare and BlindSquare Event are two different versions of the same app.

BlindSquare Event is the free version. This app is enabled within certain locations when a BlindSquare "event" is created using a geofence. It provides the same functionality as the paid version, as long as it's used at the time and location of an event that has been registered with BlindSquare. It does not include offline maps, so you need an active Internet connection (a data plan) while using it outdoors.

BlindSquare is the paid version of the app, which currently costs \$39.99.

## **What is a BlindSquare Enabled Event?**

A BlindSquare Enabled Event is a permanent location sponsored by a business or organization to provide accessibility in their buildings, facilities, and/or grounds. This means that the business/organization has had customized BlindSquare infrastructure (including Beacons, GPS points, etc.) installed in their location to make navigating easier for people who are blind, partially sighted, or deafblind.

## **Can BlindSquare be used by people who are deafblind?**

Yes. BlindSquare supports braille displays so people who are deafblind can also use it. To use BlindSquare with your braille display, open the "Tools" menu and double tap "Braille Display" to open a screen containing all the spoken text.

## **Where can I get training on how to use the BlindSquare app?**

Canadians who are blind, partially sighted or deafblind can access training through their local CNIB Foundation. Since the COVID-19 pandemic started, workshops on how to use accessible apps such as BlindSquare are part of the virtual content we provide to our participants.